



Inside Sales Representative / Sales Support (m/f/d)

Tired of frustrating cold calls and products that nobody wants? Come to CHERRY and learn to love inside sales again!

YOUR MISSION:

You will develop and maintain customer relationships in a complex environment characterised by technical requirements. As a result, you will not only contribute to high customer satisfaction, but also to further growth in terms of customer base and revenue. You will skilfully utilise market developments such as the TI implementation in new medical groups and deliver service-oriented solutions, even in the face of challenging customer needs.

YOUR RESPONSIBILITIES

- You maintain and develop customer relationships from lead to after-sales
- Your processing of customer orders and complaints in 2nd level support includes finding and implementing solutions for complex products
- You are responsible for planning and maintaining the sales forecast in Salesforce as well as knowledge management and the necessary

YOUR EXPERIENCES

- In your career, you have already gained in-depth experience in customer support, inside sales or a comparable position
- You have a strong affinity for technology and quickly build up product-specific knowledge so that you can pass it on to others
- You have strong communication skills with very good German language skills and a high level of customer orientation,

documentation as an interface to the technical writer team

- Close cooperation with 3rd level support as well as training and support for customers, partners and 1st level support complete your area of responsibility

as well as a team-oriented approach when working with cross-functional teams

- You are experienced in working with ticket systems and creating technical documentation on a daily basis

WHY CHERRY SHOULD BE YOUR CHOICE

WHAT IS CHERRY DOING?

We are an international manufacturer of keyboards and mice for the gaming & e-sports, office, healthcare and industrial sectors. In addition, CHERRY produces high-end switches for mechanical keyboards. Since its foundation in 1953, CHERRY has stood for innovative and high-quality products that are specially developed for different customer needs.

YOUR BENEFITS

- You will find an agile environment with a start-up character and flat hierarchies, but also the security and structures of an established medium-sized company
- You will have a high degree of freedom and can contribute your creative and innovative ideas
- Your contribution will have a direct impact on the digitalisation of healthcare
- Of course, you will also benefit from flexible working hours, the option of mobile working and many other aspects, which we would be happy to explain to you in a personal interview

DIE RAHMENBEDINGUNGEN

- **Company:** Cherry Digital Health GmbH
- **Place of work:** Remote
- **Working hours:** Full-time
- **Line manager:** Managing Director

APPLY NOW

DO YOU HAVE ANY QUESTIONS?

We are available for you at [+49 9643 20 61 - 533](tel:+4996432061533) or by e-mail at martin.fiedler@cherry.de.

Cherry SE

Rosental 7, c/o Mindspace
80331 München
www.cherry.de